

## UNLEASH YOUR MAGIC DANCE RETREAT FAQ'S

Questions about UNLEASH YOUR MAGIC Dance Retreat? This should help...

### **Q: Where should I fly into and when?**

A: Everyone should fly into Cancun Airport (CUN). You should plan to arrive no later than Wednesday, February 1st and depart at any time on Sunday, February 5th.

### **Q: When does the retreat start and finish?**

A: The retreat will officially begin on Wednesday, February 1st, with our first class (5pm), followed by a welcome dinner. Our final day together will be Sunday, February 5th, where we'll close with a morning class and group brunch before checkout at 1pm. **\*\*NOTE:** While you will need to be checked out of your room by 1pm, you can remain on the property until it's time for you to depart to the airport.

### **Q: How much is the deposit and when is it due?**

A: A \$700 non-refundable deposit, due no later than Friday, September 30th, is required to hold your spot. The remaining balance of your total price will be due on Friday, December 9th.

### **Q: What are your early bird discounts?**

A: \$100 off total price if PAID IN FULL by or before Friday, September 30th and \$50 off total price if deposit is paid by Friday, September 2nd.

### **Q: Are flights and/or ground transportation included in my price?**

A: Flights and ground transportation are not included in the total retreat cost. That being said, we CAN help you get from the airport to our host site. The cost of transportation is each way and will depend on how many people are in the car. As we collect everyone's flight info, we'll work to get you the best deal possible. As soon as you book your flight, send details to [anita@solviberetreats.com](mailto:anita@solviberetreats.com) to help organize your transportation.

### **Prices are as follows:**

- Private Transfer: \$135
- 2 People Sharing: \$70 each
- 3 People Sharing: \$60 each
- 4 People Sharing: \$50 each
- 5 People Sharing: \$45 each
- 6 Plush: \$40 each

**Q: If I want to arrive a few days early, or stay a few days later at our host site, is this possible?**

A: Absolutely! If you're interested in extending your stay at our host site (either on the front or back end) we can help you organize. NOTE: There will be an additional charge for the extra night, depending on room type.

**Q: What can you tell me about our host site?**

A: Amansala is one of Tulum's most iconic, eco-chic boutique hotels - Founded on the belief that a true vacation is one where you come back looking and feeling better than when you arrived. Amansala is a full service resort that puts equal emphasis on indulgence as it does on the restoration of the mind, body and spirit. They use natural materials and resources to create simple yet beautiful rooms, a menu full of fresh delicious food and an atmosphere that feels more like staying at a friends beach house than a hotel.

**Q: Will there be free time for me to explore Tulum on my own?**

A: Yes! Each day offers an open afternoon (post brunch) to go explore, try some other classes offered by our host site, or simply relax by the pool overlooking the ocean.

**Q: What if I have food allergies and/or dietary restrictions? Will there be anything I can eat?**

A: Of course! We'll get everyone's specific requests and ensure that each meal is nourishing and cleansing, based on everyone's needs. Each meal will be made with LOVE and will include local + chemical free produce.

**Q: I'd like to sign up for the shared room option, but don't have anyone to share with...**

A: You are not alone. Participants who register for the shared room option, but are coming solo, will be placed in rooms with other fellow participants. A great way to meet some new people and build community! But please note - these rooms are contingent on filling all spaces within the room.

**Q: What is your cancellation policy?**

A: Due to the exclusive offering of this retreat and the lead time to fill your spot. It makes it difficult for us to react to last-minute cancellations. Because of this, **we must enforce a FIRM cancellation policy. Terms:**

- Friday, September 30th: \$700 *NON-REFUNDABLE* deposit due
- Friday, December 9th: Final balance due
- Cancellations prior to Friday, January 6th will receive a full amount of refund, less the \$700 deposit.
- There will be no refunds for cancellations that take place January 7th and beyond, however you can transfer your spot to another person.

**Q: What if we experience another COVID-19 outbreak and cannot travel?**

A: In the event of any global outbreaks of COVID-19 potential lock-downs, we may need to reschedule this retreat. If so, we will refund you for your full amount minus any losses we may incur due to unforeseen circumstances that are out of our control. It is in our best interest to refund you in this type of situation. We cannot be responsible for any losses with airfare, transportation, or any other additional costs incurred during the planning of your trip.

**Q: Do I need a negative COVID-19 test in order to travel to or from Mexico?**

A: There are no requirements to enter Mexico and as of June 12, 2022, CDC will no longer require air passengers traveling from a foreign country to the United States to show a negative COVID-19 viral test or documentation of recovery from COVID-19 before they board their flight. That being said, things could change and we will be sure to keep you updated. We also ask that everyone test prior to arriving, in the spirit of collective care.

**Q: Do I need to get travel insurance?**

A: Travel insurance is STRONGLY advised to cover you for any unexpected circumstances. There are no exceptions with our cancellation policy due to the contractual commitments we have with our vendors.

**Q: Who should I contact for any direct questions I have?**

A: For all questions, feel free to contact [anita@solviberetreats.com](mailto:anita@solviberetreats.com) - You'll be in great hands!

**See you in Tulum!**